

## xPression Enterprise Edition Product and Platform Support Policy

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The EMC Document Sciences' Product Support Policy is provided to help you clearly identify supported and unsupported products/platforms, allowing you to plan for upgrades in advance of discontinued support. This policy is based upon a four-stage lifecycle each product/platform combination moves through, depending upon age and usage.

EMC Document Sciences continually monitors market factors and technology trends in addition to customer demands. EMC Document Sciences is committed to providing customer satisfaction by supporting products on a range of current platforms. Although progression will generally be market driven, EMC Document Sciences may elect to hold back or accelerate support for a particular platform. Our intent is to support products on the current, generally available version of the platform (as of the development date) plus the prior release of that platform.

This policy, which is effective immediately, places each product/platform combination into one of the following four categories listed below.

**Current:** The latest release of the product available for general distribution on the most current generally available version of the platform as of the development date. Products in this category are eligible to be covered by all of the standard maintenance coverage options, product enhancements, and fixes as delivered in the weekly build package.

**Prior:** This product/platform combination is still widely used. All standard maintenance coverage options are available, and severity 1 development issues will be addressed and fixes as delivered in the weekly build package. No enhancements will be made available for products on this platform.

**Sunset:** Standard support and upgrade options are available for this product/platform combination. No enhancements will be made available for products on this platform. Hot fixes will be provided for severity 1 production critical issues. Plans are being made for end of life or the end of life date has been identified. Customers are encouraged to upgrade to a fully supported version.

**Obsolete:** These products are no longer available. Product Support and fixes for software issues are no longer available under standard support agreements. Telephone support may be made available by special contract. Contact the Technical Support Management for additional information.

This document provides product and platform lifecycle policies and information. Please see the Current Status of EMC Document Sciences Products matrix below for a complete listing of product support and platform certification levels. Additional platform guidelines and recommendations are found in the xPression Enterprise Edition Operating Requirements and the EE Installation Guide eBooks, including supported third party software.

Contact your Document Sciences Corporation Account Representative for information on your support options, current coverage, or upgrade assistance.



# xPression Enterprise Edition Product and Platform Lifecycle

## Current Status of xPression Products

The following matrices show how Document Sciences xPression products are represented in various support categories as of the date of this policy announcement.

### xPression Enterprise Edition Server OS Certification

Product	Operating System	Current	Prior	Sunset	Obsolete
xPression Enterprise Edition Server	Windows 2000	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.0, 1.1, 1.2, 1.2 SP1, 1.3 1.2.1 SP 1.1, 2.0, 2.1
xPression Enterprise Edition Server	Windows 2003	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	2.0, 2.1
xPression Enterprise Edition Server	Windows 2008	3.0sp1*			
xPression Enterprise Edition Server	Sun Solaris 8 OE				1.1, 1.2, 1.2 SP1, 1.3 1.2.1 SP 1.1, 2.0, 2.1
xPression Enterprise Edition Server	Sun Solaris 9 OE (excludes certification with JBOSS)		2.5	2.1.2, 2.1.1	1.1, 1.2, 1.2 SP1, 1.3, 1.2.1 SP 1.1, 2.0, 2.1
xPression Enterprise Edition Server	Sun Solaris 10 (excludes certification with JBOSS)		2.5	2.1.2*	
xPression Enterprise Edition Server	Sun Solaris 9 OE (JBOSS support requires v4.0.5 with JDK 1.5.0)	3.0sp1	3.0		
xPression Enterprise Edition Server	Sun Solaris 10 (JBOSS support requires v4.0.5 with JDK 1.5.0)	3.0sp1	3.0		
xPression Enterprise Edition Server	IBM AIX 5.1				1.1, 1.2, 1.2 SP1, 1.3, 1.2.1 SP 1.1, 2.0
xPression Enterprise Edition Server	IBM AIX 5.2 (excludes certification with JBOSS)	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.1, 1.2, 1.2 SP1, 1.3, 1.2.1 SP 1.1, 2.0, 2.1
xPression Enterprise Edition Server	IBM AIX 5.3 (excludes certification with JBOSS)	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	2.1



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Product	Operating System	Current	Prior	Sunset	Obsolete
xPression Enterprise Edition Server	IBM AIX 6.1 (excludes certification with JBOSS)				
xPression Enterprise Edition Server	HP-UX 11i				1.1, 1.2, 1.2 SP1, 1.3, 1.2.1 SP 1.1
xPression Enterprise Edition Server	Linux Redhat 9 (with JBOSS 3.2.5 only)				2.0
xPression Enterprise Edition Server	Linux Redhat Enterprise Edition 3.0				2.1
xPression Enterprise Edition Server	Linux Redhat Enterprise Edition 4.0	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	
xPression Enterprise Edition Server	Linux Redhat Enterprise Edition 5.0	3.0sp1			

## Application Server Certification

Product	Application Server	Current	Prior	Sunset	Obsolete
xPression Enterprise Edition Server	Websphere Advanced Edition 4.0				1.0, 1.1
xPression Enterprise Edition Server	Websphere Advanced Edition 4.0.1				1.0, 1.1, 1.2, 1.2.1
xPression Enterprise Edition Server	Websphere Advanced Edition 4.0.3				1.2, 1.2.1, 1.2.1SP1.1
xPression Enterprise Edition Server	Websphere Advanced Edition 4.0.5				1.2, 1.2 SP1, 1.2.1, 1.3, 1.2.1SP1.1, 2.0
xPression Enterprise Edition Server	Websphere Advanced Edition 4.0.7				1.2 SP1, 1.2.1SP1.1, 2.0
xPression Enterprise Edition Server	Websphere Advanced Edition 5.0				1.2 SP1, 1.2.1SP1.1, 2.0
xPression Enterprise Edition Server	Websphere Advanced Edition 5.1				1.2 SP1, 1.2.1SP1.1, 2.0
xPression Enterprise Edition Server	Websphere Advanced Edition 5.1.1.3	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	2.1
xPression Enterprise Edition Server	Websphere Advanced Edition 6.0			2.1.2, 2.1.1	2.1
xPression Enterprise Edition Server	Websphere Advanced Edition 6.0.1			2.1.2, 2.1.1	2.1



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Product	Application Server	Current	Prior	Sunset	Obsolete
xPression Enterprise Edition Server	Websphere Advanced Edition 6.0.2	3.0sp1	3.0, 2.5	2.1.2	
xPression Enterprise Edition Server	Websphere Advanced Edition 6.1.0	3.0sp1	3.0, 2.5*		
xPression Enterprise Edition Server	Weblogic 7.0				1.2, 1.2 SP1, 1.3, 1.2.1 SP 1.1, 2.1
xPression Enterprise Edition Server	Weblogic 8.1	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	2.0, 2.1
xPression Enterprise Edition Server	Weblogic 9.2	3.0sp1	3.0, 2.5	2.1.2*	
xPression Enterprise Edition Server	Weblogic 10	3.0sp1	3.0*		
xPression Enterprise Edition Server	JBOSS 3.2.5				2.0
xPression Enterprise Edition Server	JBOSS 4.0.1 SP 1 (JDK 1.4.2)			2.1.2, 2.1.1	, 2.1
xPression Enterprise Edition Server	JBOSS 4.0.3 SP1 (JDK 1.5)			2.1.2, 2.1.1	
xPression Enterprise Edition Server	JBOSS 4.0.5		2.5		
xPression Enterprise Edition Server	JBOSS 4.0.5 (JDK 1.5.0 only)	3.0sp1	3.0		

## xPression Enterprise Edition Client Components

xPression xDesign Client for MS Word	Windows 2000	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.0, 1.1, 1.2, 1.2 SP1, 1.3, 1.2.1SP 1.1, 2.0, 2.1
xPression xDesign Client for MS Word	Windows XP	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.0, 1.1, 1.2, 1.2 SP1, 1.3, 1.2.1SP 1.1, 2.0, 2.1
xPression xDesign Client for MS Word	Windows 2003	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	2.0, 2.1
xPression xResponse Client for Java Editor	Microsoft IE 6.0.2 (JRE 1.4.2)	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.2, 1.2SP1, 1.2.1SP 1.1, 2.0, 2.1
xPression xResponse Client for Java Editor	Microsoft IE 7.0.5 (JRE 1.5.0)	3.0sp1	3.0, 2.5	2.1.2*	
xPression xResponse Client for MS Word 2003	Microsoft IE 6.0.2 and 7.0.5	3.0sp1	3.0, 2.5		



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xPression xResponse Client for MS Word 2007	Microsoft IE 6.0.2 and 7.0.5	3.0sp1			
xPression xRevise Client for MS Word 2003	Microsoft IE 6.0.2 and 7.0.5	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	
xPression xRevise Client for MS Word 2007	Microsoft IE 6.0.2 and 7.0.5	3.0sp1			
xPression xPressForms	Microsoft IE 6.0.2	3.0sp1	3.0*		
xPression xPressForms	Microsoft IE 7.0.5	3.0sp1	3.0*		
xPresso Adobe InDesign CS2 v4.0 Client	Windows 2000 SP2		2.5		2.0.1, 2.0
xPresso Adobe InDesign CS2 v4.0 Client	Windows XP		2.5		2.0.1, 2.0
xPresso Adobe InDesign CS2 v4.0.1 Client	Windows 2000 SP2		2.5		2.0.1, 2.0
xPresso Adobe InDesign CS2 v4.0.1 Client	Windows XP		2.5		2.0.1, 2.0
xPresso Adobe InDesign CS2 v4.0.2 Client	Windows 2000 SP2		2.5		
xPresso Adobe InDesign CS2 v4.0.2 Client	Windows XP		2.5		
xPresso Adobe InDesign CS2 v4.0.5 Client	Windows XP SP2		3.0		
xPresso Adobe InDesign CS3 v5.0 Client	Windows XP SP2	3.0sp1	3.0*		
xPresso Adobe InDesign CS4 Client	Windows XP SP2	3.0sp1*			
xPresso Adobe InDesign CS4 Client	Windows Vista	3.0sp1*			
xPresso Adobe InDesign CS2 v4.0 and 4.0.1 Client	MAC OSX v10.2		2.5		2.0.1, 2.0
xPresso Adobe InDesign CS2 v4.0.5 Client	MAC OSX v10.2 (JDK 1.5 required for users installing the Corda Builder)		3.0		
xPresso Adobe InDesign CS2 v4.0 and 4.0.1 Client	MAC OSX v10.3		2.5		2.0.1



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xPresso Adobe InDesign CS2 v4.0.5 Client	MAC OSX v10.3 (JDK 1.5 required for users installing the Corda Builder)		3.0		
xPresso Adobe InDesign CS2 v4.0 and 4.0.1 Client	MAC OSX v10.4		2.5		2.0.1
xPresso Adobe InDesign CS2 v4.0.5 Client	MAC OSX v10.4 (JDK 1.5 required for users installing the Corda Builder)		3.0		
xPresso Adobe InDesign CS3 v5.0 Client	MAC OSX v10.4.8 through v10.5 (JDK 1.5 required for users installing the Corda Builder)	3.0sp1	3.0*		
xPresso Adobe InDesign CS4 Client	MAC OSX v10.4.11 through v10.5.4 (JDK 1.5 required for users installing the Corda Builder)	3.0sp1*			
xPresso Dreamweaver Client	Windows 2000 SP2		2.5		
xPresso Dreamweaver Client Macromedia Dreamweaver 8	Windows XP SP2		3.0		
xPresso Dreamweaver Client Adobe Dreamweaver CS3	Windows XP SP2	3.0sp1	3.0*		
xPresso Dreamweaver Client Adobe Dreamweaver CS4	Windows XP SP2	3.0sp1*			
xPresso Dreamweaver Client Adobe Dreamweaver CS4	Windows Vista	3.0sp1*			
xPresso for Word 2007	Windows XP SP2 (Microsoft .NET Framework 2.0)	3.0sp1	3.0		

## Content Repository Database Certification



# xPression Enterprise Edition Product and Platform Lifecycle

Product	Content Repository Database	Current	Prior	Sunset	Obsolete
xPression Enterprise Edition	Oracle 8i				1.0, 1.1, 1.2, 1.2 SP1, 1.3, 1.2.1SP 1.1, 2.0
xPression Enterprise Edition	Oracle 9i	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.0, 1.1, 1.2, 1.2 SP1, 1.3, 1.2.1SP 1.1, 2.0, 2.1
xPression Enterprise Edition	Oracle 10g	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	
xPression Enterprise Edition	Oracle 11g*	3.0sp1			
xPression Enterprise Edition	DB2 7.2				1.0, 1.1, 1.2, 1.2 SP1, 1.3, 1.2.1SP 1.1, 2.0
xPression Enterprise Edition	DB2 8.1			2.1.2, 2.1.1	1.3, 1.2.1SP1.1, 2.0, 2.1
xPression Enterprise Edition	DB2 8.2	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	
xPression Enterprise Edition	DB2 9.0		3.0*		
xPression Enterprise Edition	DB2 9.1	3.0sp1			
xPression Enterprise Edition	DB2 9.5	3.0sp1			
xPression Enterprise Edition	SQL Server 2000	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	1.0, 1.1, 1.2, 1.2 SP1, 1.3, 1.2.1SP 1.1, 2.0, 2.1
xPression Enterprise Edition	SQL Server 2005 (support for Weblogic requires Weblogic 8.1 SP5 and higher )	3.0sp1	3.0, 2.5	2.1.2, 2.1.1	
xPression Enterprise Edition	SQL Server 2008	3.0sp1*			

**\*Notes:**

- Websphere Advanced Edition 6.1.0 certification is available for xPression EE 2.5 beginning with b38.
- Weblogic 10 certification is available for xPression version 3.0 beginning with build 35.
- DB2 9 certification is available for xPression version 3.0 beginning with build 35.
- CS3 certification is available for xPresso Adobe InDesign and xPresso Dreamweaver with version 3.0 build 35.



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- xPression xPressForms certification is available for xPression 3.0 beginning with build 35.
- SQL Server 2008 is available for xPression version 3.0sp1 beginning with build 53.
- Oracle 11g for xPression version 3.0sp1 beginning with build 53.
- Windows 2008 Server certification is available xPression 3.0sp1 build 56.
- CS4 certification is available for xPresso Adobe InDesign and xPresso Dreamweaver with version 3.0sp1 build 56
- 3.0sp1: 64-bit application servers are supported for all platforms. All JDKs, client and server, must be 64-bit to take advantage of 64-bit support.
- Linux Redhat Enterprise Edition 5.0 certification is limited to 32-bit version with IBM WebSphere 6.1

*Additional platform guidelines and recommendations can be found in the xPression Operating Requirements and the Installation Guide eBooks.*